




Help safeguard our business and yourself against fraudsters.

It is not too late to protect yourself from fraud!

Enrolling in cardholder fraud alerts is a simple way to strengthen your defenses and keep fraudsters at bay. Sign up to receive a mobile SMS text message, an email and/or a phone call when there's suspected fraud on your account. Cardholder alerts notify you of suspicious activity on your account and allow you to quickly reply to validate transactions without having to call customer service.

Enrolling is as easy as 1-2-3!

1  Enter your commercial card account number and billing zip code.

2  Add your alert device(s).

3  Enter your contact information.

Enroll Today!
Get started by either clicking on the link or copying and pasting it into your internet browser address field:
ccalert.jpmorgan.com

When enrolling:

In SMS text alerts, you will receive a text message. Simply reply "AGREE" to complete your enrollment.

In email or voice alerts, once you enter your contact information, you'll see your enrolled alerts populated on the bottom of the page.

You're enrolled to begin receiving cardholder alerts!

> What are cardholder fraud alerts?

Cardholder alerts notify you of suspicious activity on your account and allow you to quickly reply to validate transactions.

If you reply that the suspicious transaction is valid, your account will be updated and available for use with no disruption to you or need for a replacement card. If the transaction is not valid, your quick identification of fraudulent activity helps keep fraudsters at bay and minimizes the damage they can do.

You can choose one or a combination of methods to receive alerts.



SMS TEXT



EMAIL



VOICE

Talk to us

Questions:

Check out the FAQs or call the number on the back of your card for help with enrollment.